

General Manager's Report February 22, 2010

FEDERAL UPDATE

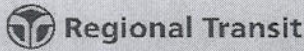
Currently, both the House and Senate are in recess and are scheduled to return on February 22. SAFETEA-LU is set to expire at the end of February with discussions of a 1 year extension in the \$85 billion "Jobs Bill" that may be pushed forward upon the Senate's return.

This month the District submitted RT's annual federal funding requests for the FY 2011 Transportation, Housing and Urban Development appropriations requests to Senators Boxer and Feinstein, and Congress members Lungren and Matsui. The District's requests included more than \$80 million in funding for South Line Phase 2 Light Rail Extension, Bus Maintenance Facility 2 and the Greater Sacramento Region Bus and Paratransit Vehicle Replacement.

STATE UPDATE

Last week Senate and Assembly members outlined an alternative to Governor's Schwarzenegger's gas sales tax elimination proposal and have announced a budget plan that may increase relief to the State's General Fund while providing funding for public transit. The proposal includes a transportation option that would dedicate the sales tax on diesel for transit and allow local governments to establish a gas fee at the gas pump which metro areas could use to fund transit in order to achieve required reductions in greenhouse gases. They will also propose to appropriate \$400 million for transit operations for the period beginning now and ending July 2010. This proposal was vetted in the Senate Budget Committee on Tuesday, February 16th and can now be taken up on the Senate Floor as early as Thursday, February 18th. RT is working with our lobbyists and the California Transit Association to secure funding for public transit. I also had the opportunity to speak with Senator Steinberg and urged the inclusion of supplemental funding for public transit.

MONTHLY PERFORMANCE REPORT (JANUARY 2010)

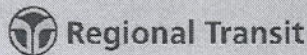


Key Performance Report

February 22, 2010

Mike Wiley, General Manager/CEO

CGO Project # - January 2010 - FP - Key Performance Report

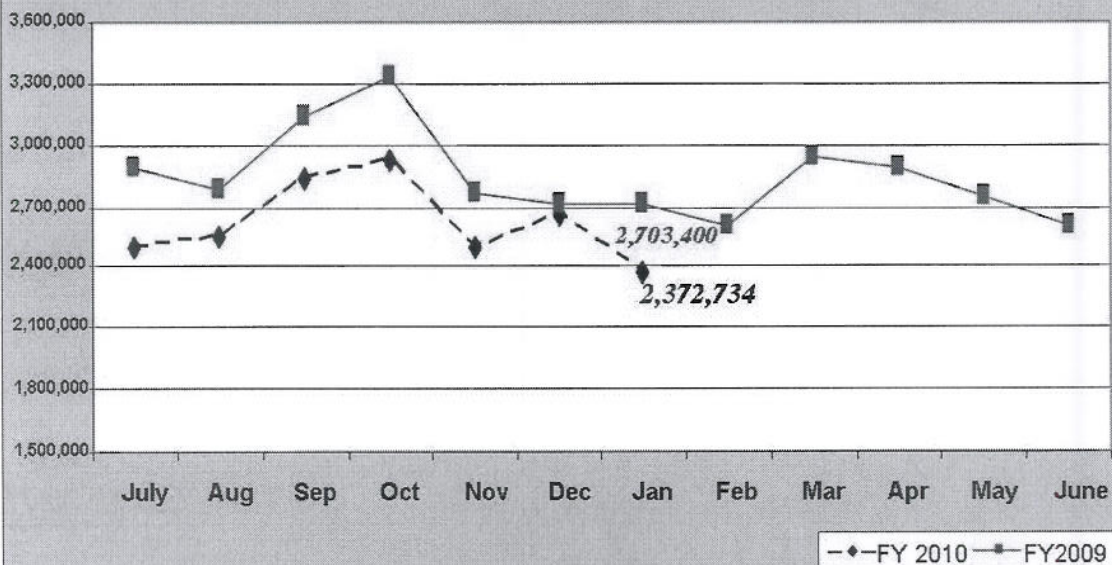


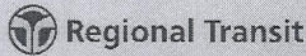
FY 2010 – Key Performance Report



January FY 2010
12.2 percent

Total Ridership





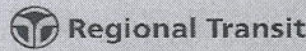
FY 2010 – Key Performance Report

1 st Six Months	JUL	AUG	SEP	OCT	NOV	DEC
FY 2010	2,504,902	2,542,035	2,840,112	2,932,140	2,489,532	2,663,361
FY 2009	2,892,900	2,778,400	3,133,900	3,328,800	2,760,600	2,707,200
Change	(13.41%)	(8.50%)	(9.37%)	(11.91%)	(9.81%)	(1.61%)

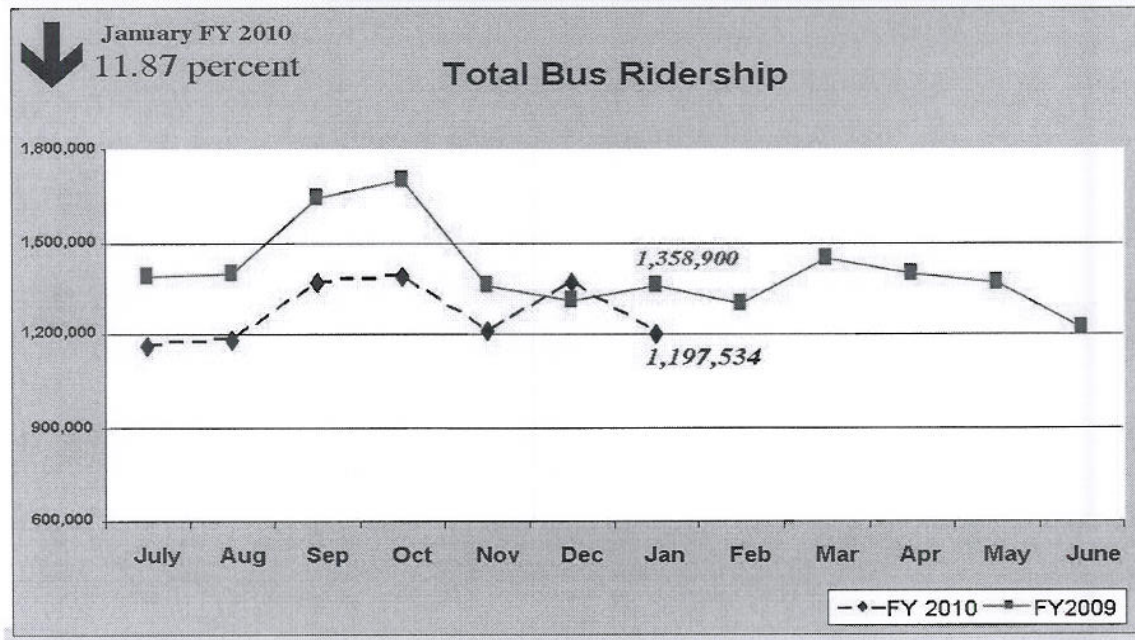
TOTAL RIDERSHIP						
2 nd Six Months	JAN	FEB	MAR	APR	MAY	JUNE
FY 2010	2,372,734					
FY 2009	2,703,400	2,607,600	2,933,100	2,882,600	2,743,300	2,595,200
Change	(12.23%)					

	YTD
FY 2010	18,344,846
FY 2009	20,305,200
Change	(9.65%)

	YTD
FY 2010	18,344,846
FY 2008	18,366,500
Change	(0.11%)



FY 2010 – Key Performance Report




1 st Six Months	JUL	AUG	SEP	OCT	NOV	DEC
FY 2010	1,162,502	1,182,135	1,366,812	1,384,840	1,205,282	1,365,161
FY 2009	1,388,300	1,392,000	1,645,000	1,701,800	1,356,500	1,309,400
Change	(16.26%)	(15.07%)	(15.07%)	(18.62%)	(11.14%)	4.25%

TOTAL BUS RIDERSHIP

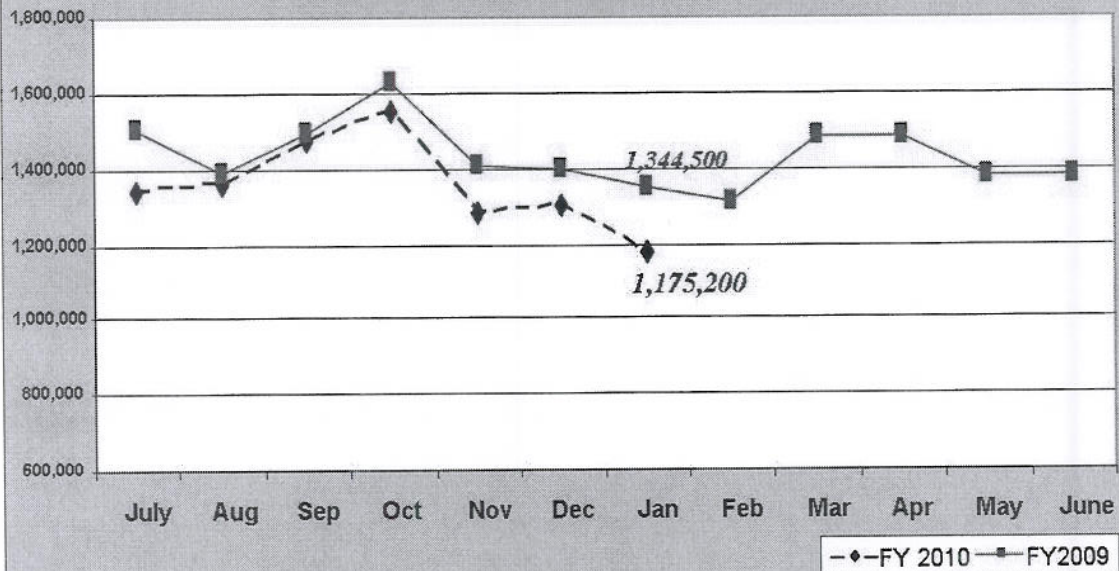
2 nd Six Months	JAN	FEB	MAR	APR	MAY	JUNE
FY 2010	1,197,534					
FY 2009	1,358,900	1,294,000	1,447,300	1,396,600	1,366,100	1,217,800
Change	(11.87%)					

	YTD
FY 2010	8,864,266
FY 2009	10,151,900
Change	(12.68%)

	YTD
FY 2010	8,864,266
FY 2008	9,476,800
Change	(6.46%)

 January FY 2010
12.59 percent

Total Rail Ridership



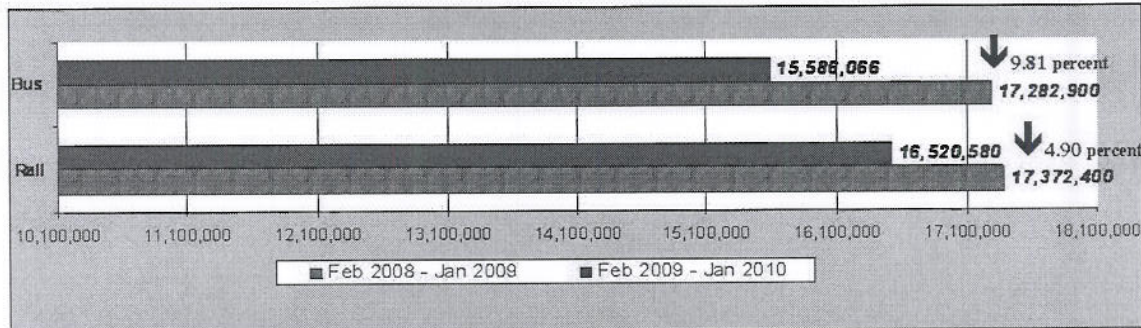
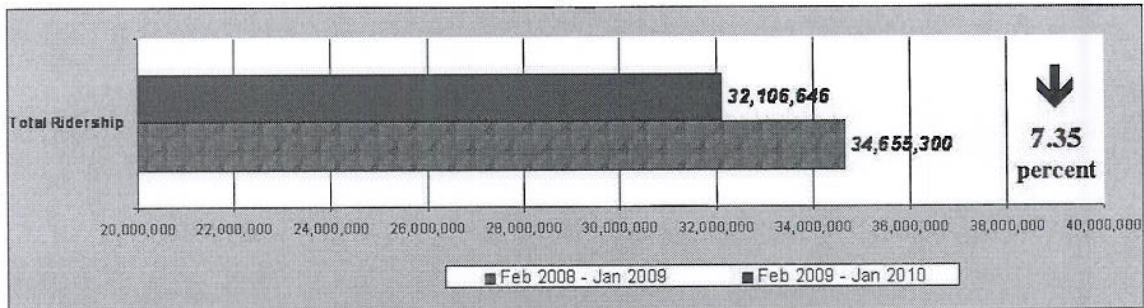
1 st Six Months	JUL	AUG	SEP	OCT	NOV	DEC
FY 2010	1,342,400	1,359,900	1,473,300	1,547,300	1,284,280	1,298,200
FY 2009	1,504,600	1,386,400	1,488,900	1,627,000	1,404,100	1,397,800
Change	(10.78%)	(1.91%)	(1.04%)	(4.89%)	(8.53%)	(7.12%)

TOTAL RAIL RIDERSHIP						
2 nd Six Months	JAN	FEB	MAR	APR	MAY	JUNE
FY 2010	1,175,200					
FY 2009	1,344,500	1,313,600	1,485,800	1,486,000	1,377,200	1,377,400
Change	(12.59%)					

	YTD
FY 2010	9,480,580
FY 2009	10,153,300
Change	(6.62%)

	YTD
FY 2010	9,480,580
FY 2008	8,934,000
Change	6.11%

ROLLING YEAR
February - January





Fare Recovery Ratio

	JANUARY	YTD Goal	YTD
FY 2010	22.5%	31.0%	24.0%
FY 2009	28.1%	24.9%	24.9%
Variance	(5.6%)	6.1%	(0.9%)

Cost Per Passenger

	YTD	YTD Goal	Variance
FY 10 Bus	\$5.45	\$5.16	5.6%
FY 10 Light Rail	\$3.07	\$2.83	8.5%

Passenger Per Revenue Hour

	YTD	YTD Goal	Variance
FY 10 Bus	24	25	(4.8%)
FY 10 Light Rail	75	78	(3.8%)

Mean Distance Between Service Calls (miles)

	YTD	YTD Goal	Variance
FY 10 Bus	11,156	8,500	31.2%
FY 10 Light Rail	24,606	15,000	64.0%



Light Rail Fare Evasion

	JANUARY	YTD
% of Passengers Inspected	12.89%	11.33%
Passengers Cited without Proper Fare <small>Data from SRTD Transit Officers</small>	910	8,268
% of Fare Evasion <small>Fare Evasion Citations/Passengers Inspected</small>	.60%	.76%

Customer Advocacy Report

	JANUARY	YTD
# of Customer Contacts	1,046	8,087
# of PSRs <small>Passenger Service Reports processed from contacts</small>	56	574
# of Security Related Customer Reports	9	47
% Security Related Customer Contacts	.86%	.58%

System Crime Statistics



	JANUARY	YTD
Reported Crimes <small>Data from RTPS Officers and Deputies</small>	42	320
Crimes per Thousand Boarding Passengers <small>No. of Crimes/Total Ridership</small>	.017	.017

Employee Availability

Description	JANUARY 2010	JANUARY 2009	Change	Annual Goal
Management & Confidential	234.65	233.76	.89	235 days
AEA	234.11	232.68	1.43	230 days
IBEW 1245	225.27	226.14	(0.87)	225 days
Transit Officer & Clerical (ATU)	204.82	214.15	(9.33)	210 days
Bus & Rail Operators (ATU)	208.75	205.37	3.38	209 days
ATU 256 (All Groups)	208.38	206.55	1.83	
AFSCME	225.29	229.10	(3.81)	225 days
All RT	216.02	216.88	(.86)	223 days

RT MEETING CALENDAR

Regional Transit Board Meeting

March 8, 2010
RT Auditorium
6:00 P.M

March 22, 2010
RT Auditorium
6:00 P.M

April 12, 2010
RT Auditorium
6:00 P.M

Executive Committee Meetings for 2010
will be approved and scheduled by the Chair
on an as needed basis.

Mobility Advisory Council

March 4, 2010
RT Auditorium
2:30-4:30 P.M.

April 1, 2010
RT Auditorium
2:30-4:30 P.M.

May 6, 2010
RT Auditorium
2:30-4:30 P.M.

Quarterly Retirement Board Meeting

March 15, 2010
RT Auditorium
9:00 A.M. – Noon

June 14, 2010
RT Auditorium
9:00 A.M. – Noon

September 14, 2010
RT Auditorium
9:00 A.M. – Noon

December 6, 2010
RT Auditorium
9:00 A.M. – Noon

January 2010 FY 2010 - Key Performance Report

Management Notes:

RT's reported operating expenditures through the month of January are over budget by \$1.7 million. The District's has experienced slightly higher health and welfare costs with RT's three bargaining units (ATU, AFSCME and IBEW), these costs may level off after the District and its bargaining units come to an agreement and contracts are settled. An additional offset in savings is also anticipated upon the FTA's approval of the District's Indirect Cost Allocation Plan which would capture both direct and indirect capital labor costs. Due to a combination of lower than anticipated transit funding from sale tax receipts projected by both the Sacramento Transportation Authority (STA) and the Sacramento Area Council of Governments (SACOG) and underperforming fare revenue projections, the District's operating revenue now reflects a \$8.6 million deficit. RT staff is in the process of developing an 18-month rebalancing and recovery plan for the District.

- For the month of January, RT's fare recovery ratio was at 22.5%, compared to the same period last year it is has decreased by 5.6%. The District's fare revenue in the month of January was \$2.5 million, trending below budget by \$937 thousand. Due to the economic downturn, state employee furlough days and a high rate of unemployment, the District anticipates fare revenue will continue to be below budget for FY2010.
- The District anticipated a temporary decline in ridership after fare increases and a five percent bus service reduction in September 2009 but the implementation of California state employee furlough days over the last seven month period has added up to a significant decrease to RT's ridership numbers*. System wide ridership for the month of January compared to the same period last year has decreased 12.6%, bus ridership decreased 11.8% and rail ridership decreased 12.5%.
- RT's cost per passenger has also been affected by state employee furlough days. Rail service costs are above the District's budget levels with RT's cost per passenger for rail at \$3.73 and bus at \$5.89.
- RT's other cost factors (cost per hour/cost per mile) are trending higher. Fewer weekdays in the month of January have contributed to a slight increase in the District's cost per hour for both rail and bus service.
- RT's productivity (passengers per revenue hour) for rail (-4.8%) and bus (-3.8%) was under the District's goal in the month of January.
- In the month of January, both rail and bus service exceeded the District's performance goals for mean distance between service calls. Rail service was reported at 23,243 miles between service calls and bus service was reported at 13,049 miles between service calls. RT will continue to monitor the overall performance of the fleet and evaluate potential failure trends.
- Year-to-date, RT's on-time performance for bus service is at 86.4% and rail** service is at 98.3% which are 1.4% and 1.3% above the District's goal respectively.
- Completed trips for both rail and bus continue to meet the District's high standard.
- The District continues to monitor security statistics from RT's Police Services and Customer Advocacy departments. The month of January had 42 reported crimes and the passenger inspection rate is at 12.8%.
- Over the past year the District's year-to-date employee availability has been relatively stable. The past five months have shown steady improvement in operator availability with ATU gaining 3.38 days in employee availability compared to the same period last year. RT staff will continue to assertively implement the District's attendance program and monitor factors that may influence operator absenteeism such as high levels of unscheduled operator overtime resulting from unfilled operator vacancies. Unscheduled operator overtime can increase the rate of operator absenteeism. Since the January 2004 implementation of RT's employee availability improvement program, the District has gained over 13 days in operator availability which equals in excess of \$1.5 million in savings.

* The District is now using automatic passenger counters effective with the fiscal year 2010 - July 2009 statistics to generate ridership numbers on bus.

** The inclusion of rail statistics is a new addition in management notes for on time performance.



Operating Budget

Year to date expenses have exceeded revenues by \$10.9 million. Year-to-date total revenues are below budget by \$8.7 million and operating costs are over budget by \$1.7 million.

In 000's Categories	January 2010			FY 2010 YTD		
	Actual	Budget	Variance	Actual	Budget	Variance
<u>Income</u>						
Fare Revenue	\$ 2,577	\$ 3,514	\$ (937)	\$ 18,584	\$ 23,410	\$ (4,826)
Contracted Services	499	314	185	2,329	2,201	128
Other Income	250	345	(95)	1,909	2,418	(509)
Carryover	314	314	-	2,200	2,200	-
Local Subsidy	1,267	4,700	(3,433)	29,464	32,896	(3,432)
Federal Subsidy	2,643	2,643	-	18,501	18,501	-
Total	7,550	11,830	(4,280)	72,987	81,626	(8,639)
<u>Expenses</u>						
Labor/Fringes	7,992	7,489	(503)	54,484	52,422	(2,062)
Services	2,050	1,948	(102)	13,579	13,634	55
Supplies	887	763	(124)	5,447	5,344	(103)
Utilities	461	465	4	3,266	3,252	(14)
Insurance/Liability	866	864	(2)	6,002	6,045	43
Other Expenses	130	205	75	1,095	1,436	341
Total	\$ 12,386	\$ 11,734	\$ (652)	\$ 83,873	\$ 82,133	\$ (1,740)
Net Operating Surplus (Deficit)	\$ (4,836)			\$ (10,886)		
Unfunded Capital Projects				-		
Total Fiscal Result				\$ (10,886)		

Fare Recovery Ratio

Compared to January 2009 the fare recovery ratio for January 2010 decreased by 5.6 percent.

FY2010	JAN	YTD	YTD GOAL	VARIANCE
Total Fare Recovery	22.5%	24.0%	31.0%	(7.0%)
FY2009	28.1%	24.9%	24.9%	0.0%

Variance (5.6%) (0.9%) 6.1%

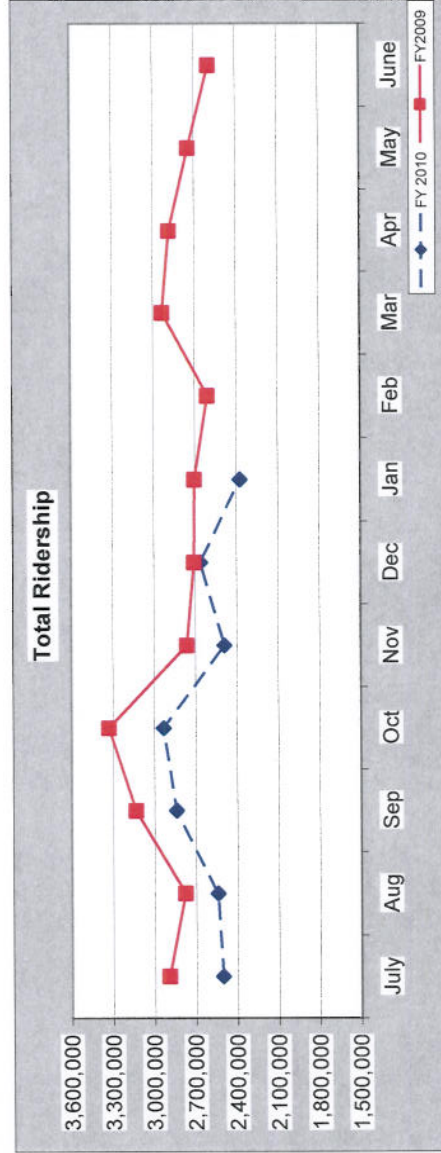
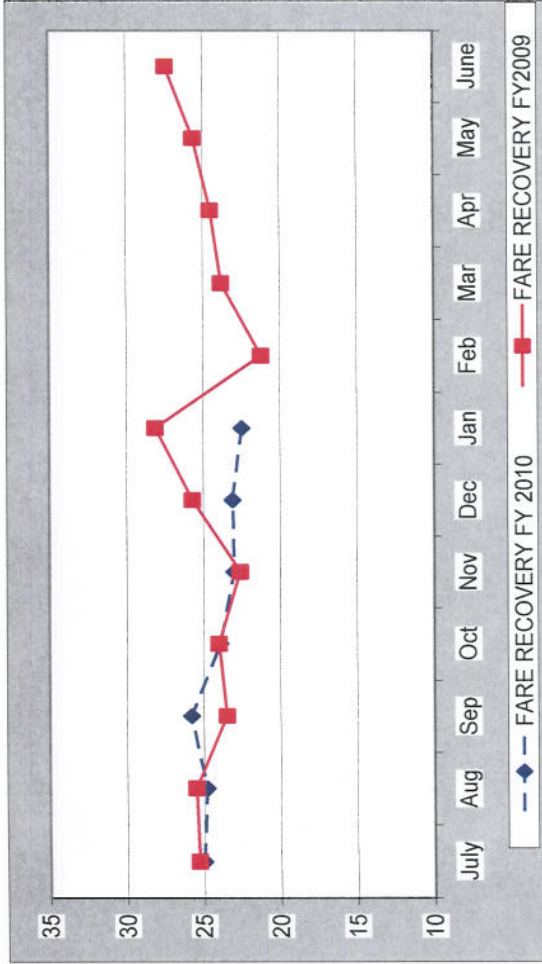
	FEB 09	MAR 09	APR 09	MAY 09	JUNE 09	JULY 09	AUG 09	SEP 09	OCT 09	NOV 09	DEC 09	JAN 10
Total Fare Recovery	21.2%	23.8%	24.5%	25.6%	27.4%	25.0%	24.8%	25.8%	23.9%	23.0%	23.1%	22.5%
Bus Fare Recovery	16.6%	18.5%	18.4%	20.0%	20.8%	18.6%	18.5%	20.1%	18.0%	17.7%	18.6%	18.4%
Light Rail Fare Recovery	29.2%	33.1%	35.5%	35.6%	38.0%	35.6%	35.0%	35.1%	33.8%	31.9%	30.9%	29.1%

Total Ridership

Compared to January 2009, total combined bus and rail ridership for January 2010 decreased by 12.2 percent. Compared to YTD FY2008, YTD FY2010 combined bus and rail ridership decreased by 0.1 percent.

	JANUARY		YTD	
	FY2010	FY2009	FY2010	FY2009
Total Ridership	2,372,734	2,703,400	18,344,846	20,305,200
Variance		(12.23%)		(9.65%)

	SEPT 09	OCT 09	NOV 09	DEC 09	JAN 10
Total Ridership	2,840,112	2,932,140	2,489,562	2,663,361	2,372,734

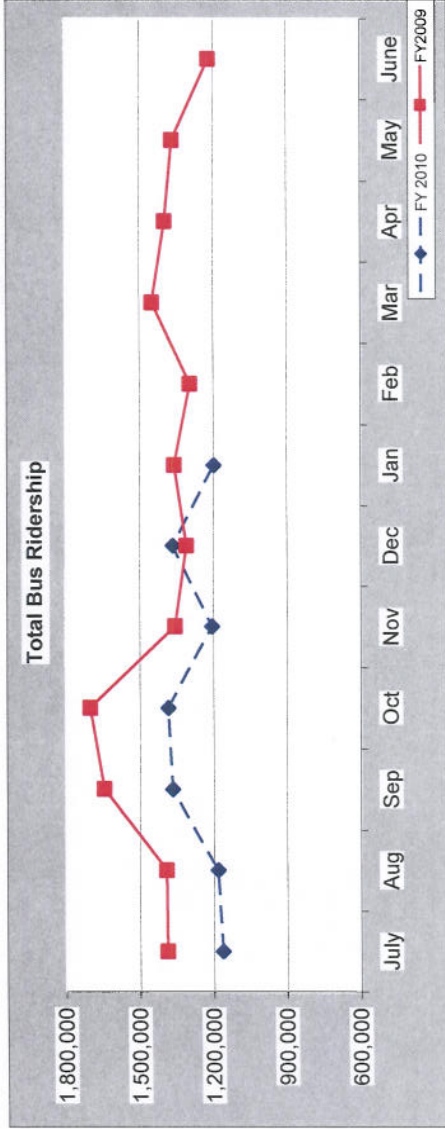


	MAR 09	APR 09	MAY 09	JUNE 09	JULY 09	AUG 09
Total Ridership	2,933,100	2,882,600	2,743,300	2,595,200	2,504,902	2,542,035

Bus Ridership

Compared to January 2009, total bus ridership for January 2010 decreased by 11.8 percent. Compared to YTD FY2008, YTD FY2010 bus ridership decreased by 6.4 percent.

	FY2010	JANUARY	YTD
Bus Ridership	1,197,534	1,197,534	8,864,266
FY2009	1,358,900	1,358,900	10,151,900
Bus Ridership	(11.87%)		(12.68%)
Variance			

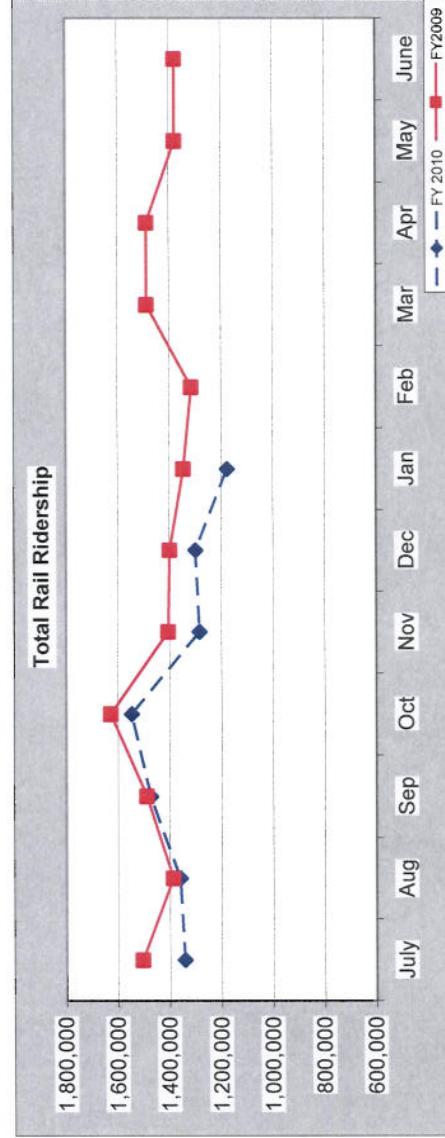


	FEB 09	MAR 09	APR 09	MAY 09	JUNE 09	JULY 09	AUG 09	SEPT 09	OCT 09	NOV 09	DEC 09	JAN 10
Bus Ridership	1,294,000	1,447,300	1,396,600	1,366,100	1,217,800	1,162,502	1,182,135	1,366,812	1,384,840	1,205,282	1,365,161	1,197,534

Light Rail Ridership

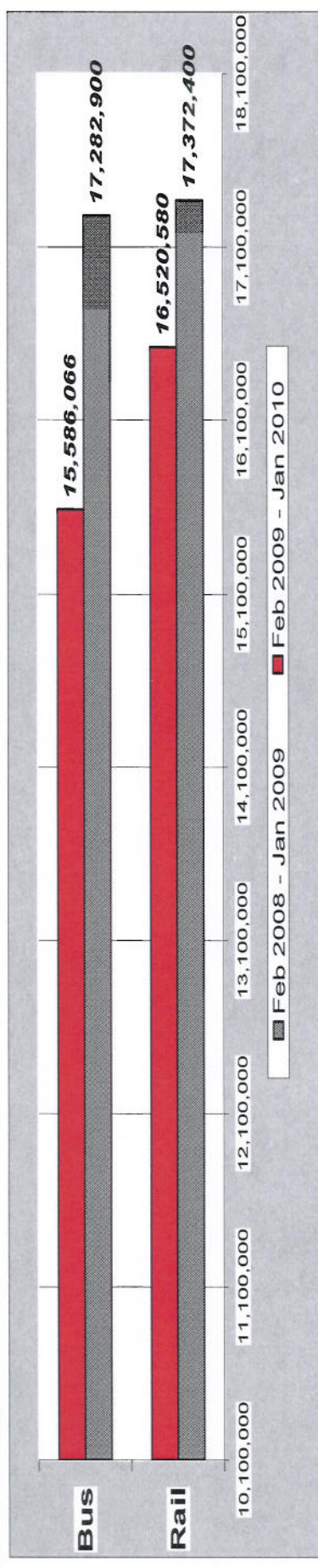
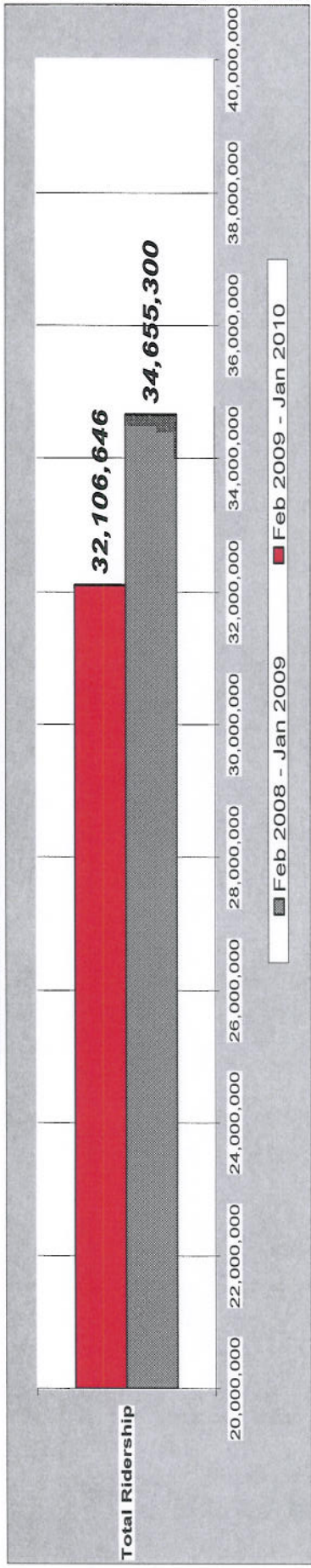
Compared to January 2009, total rail ridership for January 2010 decreased by 12.5 percent. Compared to YTD FY2008, YTD FY2010 rail ridership increased by 6.11 percent.

	FY2010	JANUARY	YTD
Rail Ridership	1,175,200	1,175,200	9,480,580
FY2009	1,344,500	1,344,500	10,153,300
Rail Ridership	(12.59%)		(6.62%)
Variance			



	FEB 09	MAR 09	APR 09	MAY 09	JUNE 09	JULY 09	AUG 09	SEPT 09	OCT 09	NOV 09	DEC 09	JAN 10
Rail Ridership	1,313,600	1,485,800	1,486,000	1,377,200	1,377,400	1,342,400	1,359,900	1,473,300	1,547,300	1,284,280	1,298,200	1,175,200

Rolling Year Ridership Totals



FEB 2009 - JANUARY 2010

Total Ridership

32,106,646

FEB 2008 - JANUARY 2009

Total Ridership

34,655,300

Change
(2,548,654)

Variance
(7.35%)

FEB 2009 - JANUARY 2010

Bus Ridership

15,586,066

FEB 2008 - JANUARY 2009

Bus Ridership

17,282,900

Change
(1,696,834)

Variance
(9.81%)

FEB 2009 - JANUARY 2010

Rail Ridership

16,520,580

FEB 2008 - JANUARY 2009

Rail Ridership

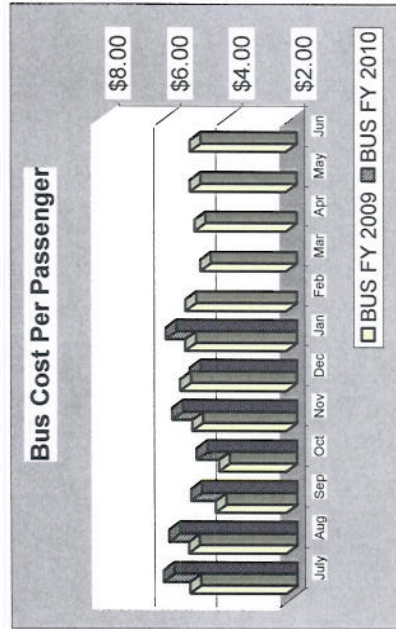
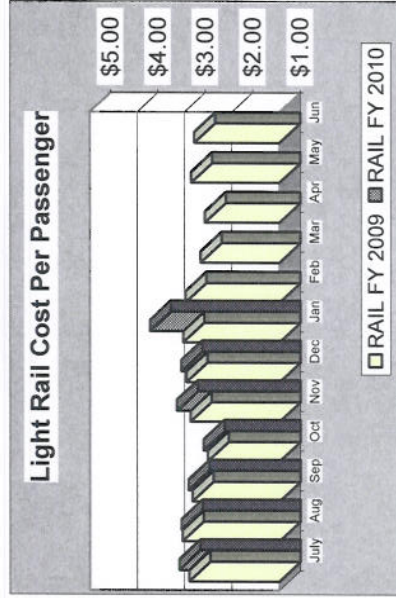
17,372,400

Change
851,820

Variance
(4.90%)

	Feb-09	Mar-09	Apr-09	May-09	June-09	July-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10
Total Ridership	2,607,400	2,933,100	2,882,600	2,743,300	2,595,200	2,504,902	2,542,035	2,840,112	2,932,140	2,489,562	2,663,361	2,372,734
Light Rail Ridership	1,313,600	1,485,800	1,486,000	1,377,200	1,377,400	1,342,400	1,359,900	1,473,300	1,547,300	1,284,280	1,298,200	1,175,200
Bus Ridership	1,294,000	1,447,300	1,396,600	1,366,100	1,217,800	1,162,502	1,182,135	1,366,812	1,384,840	1,205,282	1,365,161	1,197,534
Total Ridership	2,573,300	2,833,500	2,991,000	3,236,200	2,716,100	2,892,900	2,778,400	3,133,900	3,328,800	2,760,600	2,707,200	2,703,400
Light Rail Ridership	1,267,400	1,309,200	1,561,600	1,660,500	1,420,400	1,504,600	1,386,400	1,488,900	1,627,000	1,404,100	1,397,800	1,344,500
Bus Ridership	1,305,900	1,524,300	1,429,400	1,575,700	1,295,700	1,388,300	1,392,000	1,645,000	1,701,800	1,356,500	1,309,400	1,358,900

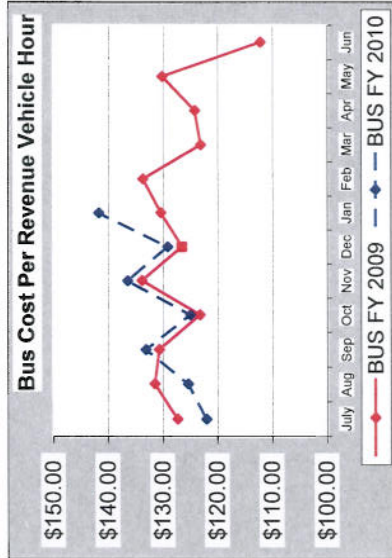
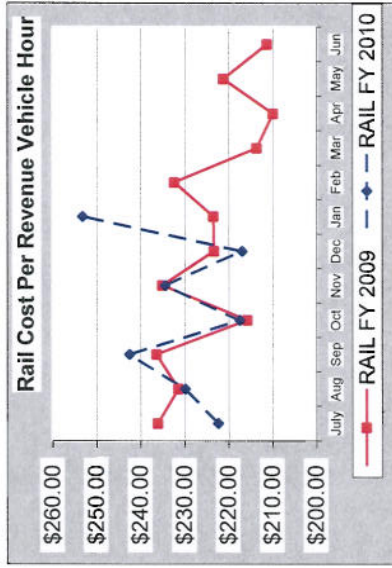
Cost Per Passenger



	FY2010	YTD	YTD Goal	Variance
Bus Cost Per Passenger	\$5.45	\$5.16	\$5.16	5.6%
Light Rail Cost Per Passenger	\$3.07	\$2.83	\$2.83	8.5%

	FEB 09	MAR 09	APR 09	MAY 09	JUNE 09	JULY 09	AUG 09	SEPT 09	OCT 09	NOV 09	DEC 09	JAN 10
Bus Cost Per Passenger	\$5.25	\$4.77	\$4.95	\$5.10	\$5.10	\$5.97	\$5.78	\$5.07	\$4.89	\$5.68	\$5.10	\$5.89
Light Rail Cost Per Passenger	\$2.98	\$2.66	\$2.57	\$2.86	\$2.79	\$3.11	\$3.06	\$2.91	\$2.60	\$3.16	\$3.07	\$3.73

Cost Per Revenue Vehicle Hour



	FY2010	YTD	YTD Goal	Variance
Bus Cost Per Revenue Vehicle Hour	\$130.12	\$129.23	\$129.23	0.7%
Light Rail Cost Per Revenue Vehicle Hour	\$230.70	\$221.24	\$221.24	0.7%

	FEB 09	MAR 09	APR 09	MAY 09	JUNE 09	JULY 09	AUG 09	SEPT 09	OCT 09	NOV 09	DEC 09	JAN 10
Bus Cost Per Revenue Vehicle Hour	\$133.64	\$123.10	\$124.17	\$130.15	\$112.22	\$122.10	\$125.42	\$133.14	\$124.99	\$136.45	\$129.15	\$141.74
Light Rail Cost Per Revenue Vehicle Hour	\$232.37	\$213.62	\$209.94	\$221.19	\$211.27	\$222.35	\$229.88	\$242.58	\$217.53	\$234.50	\$217.02	\$253.26

Cost Per Revenue Mile

	YTD	YTD Goal	Variance	YTD	YTD Goal	Variance
FY2010 Bus	\$11.62	\$11.65	(0.3%)	2.13	2.26	(5.7%)
FY2010 Light Rail	\$11.92	\$11.44	4.2%	3.89	4.05	(4.0%)

Passenger Per Revenue Mile

	YTD	YTD Goal	Variance	YTD	YTD Goal	Variance
FY2010 Bus	24	25	(4.8%)	24	25	(4.8%)
FY2010 Light Rail	75	78	(3.8%)	75	78	(3.8%)

Passenger Per Revenue Hour

On - Time Performance

	YTD	YTD Goal	Variance	YTD	YTD Goal	Variance
FY2010 Bus	86.4%	85%	1.4%	99.90%	99.80%	.10%
FY2010 Light Rail	98.3%	97%	1.3%	99.86%	99.80%	.06%

Completed Trips

	YTD	YTD Goal	Variance	YTD	YTD Goal	Variance
FY2010 Bus	99.90%	99.80%	.10%	99.90%	99.80%	.10%
FY2010 Light Rail	99.86%	99.80%	.06%	99.86%	99.80%	.06%

Mean Distance Between Service Calls (miles)

	YTD	YTD Goal	Variance	YTD	YTD Goal	Variance
Bus Mean Distance Between Service Calls	11,156	8,500	31.2%	11,156	8,500	31.2%
Light Rail Mean Distance Between Service Calls	24,606	15,000	64.0%	24,606	15,000	64.0%

	FEB 09	MAR 09	APR 09	MAY 09	JUNE 09	JULY 09	AUG 09	SEPT 09	OCT 09	NOV 09	DEC 09	JAN 10
Bus Mean Distance Between Service Calls	11,411	9,476	9,632	9,987	11,830	9,936	12,144	13,442	10,117	14,334	10,674	13,049
Light Rail Mean Distance Between Service Calls	23,292	19,553	30,249	19,729	21,085	17,085	35,519	22,664	19,709	25,536	28,484	23,243

Light Rail Fare Evasion

FY2010 YTD

% of Passengers Inspected
Passengers Cited without Proper Fare

11.33%
8,268

Data from SRTD Transit Officers

% of Fare Evasion

.76%

Fare Evasion Citations/Passengers Inspected

	FEB 09	MAR 09	APR 09	MAY 09	JUNE 09	JULY 09	AUG 09	SEPT 09	OCT 09	NOV 09	DEC 09	JAN 10
% of Passengers Inspected	11.15%	11.78%	10.81%	8.98%	12.64%	12.24%	13.46%	11.01%	9.92%	9.81%	9.85%	12.89%
Passengers Cited without Proper Fare	1,708	1,624	1,791	948	1,175	1,014	1,209	1,261	1,424	1,451	999	910
% of Fare Evasion	1.16%	.92%	1.11%	.76%	.67%	.61%	.66%	.77%	.92%	1.15%	.74%	.60%

System Crime* Statistics

*System crime data based on RTPS reports and reports obtained in cooperation with surrounding law enforcement agencies that are felony and misdemeanor crimes and does not include citations for infractions. Examples of felony crime on RT system are assault, robbery, assault with a weapon, auto theft, false impersonation, felony vandalism, burglary, and misdemeanor crime examples are battery, petty theft, misdemeanor vandalism, trespassing.

FY2010 YTD

320

Reported Crimes

Crimes per Thousand Boarding Passengers

No. of Crimes/Total Ridership

.017

	FEB 09	MAR 09	APR 09	MAY 09	JUNE 09	JULY 09	AUG 09	SEPT 09	OCT 09	NOV 09	DEC 09	JAN 10
Reported Crimes	54	74	64	63	46	46	52	64	42	38	36	42
Crimes per Thousand Boarding Passengers	.020	.025	.022	.022	.017	.018	.020	.022	.014	.015	.013	.017

Customer Advocacy Report

FY2010 YTD

8,087

of Security Related Customer Reports

47

FY2010 YTD

574

% of Security Related Customer Contacts

0.58%

of PSRs Passenger Service Reports processed from contacts

	FEB 09	MAR 09	APR 09	MAY 09	JUNE 09	JULY 09	AUG 09	SEPT 09	OCT 09	NOV 09	DEC 09	JAN 10
# of Customer Contacts	1,119	1,204	1,195	1,145	1,184	1,166	1,217	1,363	1,063	963	1,269	1,046
# of PSRs	79	77	87	84	103	91	101	105	80	53	88	56
# of Security Related Customer Reports	12	11	6	6	4	2	3	7	13	7	6	9
% of Security Related Customer Contacts	1.07%	.91%	.50%	.52%	.33%	.17%	.24%	.51%	1.22%	.72%	.47%	.86%

Employee Availability Data

Description	January 2010	January 2009	Change	Annual Goal
Management & Confidential	234.65	233.76	.89	235 days
AEA	234.11	232.68	1.43	230 days
IBEW 1245	225.27	226.14	(0.87)	225 days
Transit Officer & Clerical (ATU)	204.82	214.15	(9.33)	210 days
Bus & Rail Operators (ATU)	208.75	205.37	3.38	209 days
ATU 256 (All Groups)	208.38	206.55	1.83	
AFSCME	225.29	229.10	(3.81)	225 days
All RT	216.02	216.88	(0.86)	223 days

	FEB 09	MAR 09	APR 09	MAY 09	JUNE 09	JULY 09	AUG 09	SEPT 09	OCT 09	NOV 09	DEC 09	JAN 10
Management & Confidential	234.04	234.93	234.12	234.62	234.61	234.05	234.15	233.49	233.58	233.84	234.35	234.65
AEA	232.30	232.60	232.38	232.98	233.35	233.72	234.16	234.46	234.45	234.37	234.08	234.11
IBEW 1245	225.79	226.62	226.22	226.41	226.78	226.92	226.93	226.56	226.24	225.69	225.29	225.27
Transit Officer & Clerical (ATU)	213.46	212.45	210.39	208.45	207.20	206.63	206.71	205.76	204.43	203.65	203.79	204.82
Bus & Rail Operators (ATU)	205.10	205.80	205.71	206.13	206.67	207.05	207.94	208.62	208.99	208.82	208.66	208.75
ATU 256 (All Groups)	206.24	206.79	206.52	206.72	207.09	207.39	208.21	208.74	208.95	208.33	208.20	208.38
AFSCME	228.01	227.96	227.06	226.94	226.25	225.68	225.28	224.68	224.23	224.63	224.95	225.29
All RT	216.57	217.16	216.83	217.12	217.42	217.66	218.18	218.39	218.47	215.98	215.84	216.02





Regional Transit

Key Performance Report

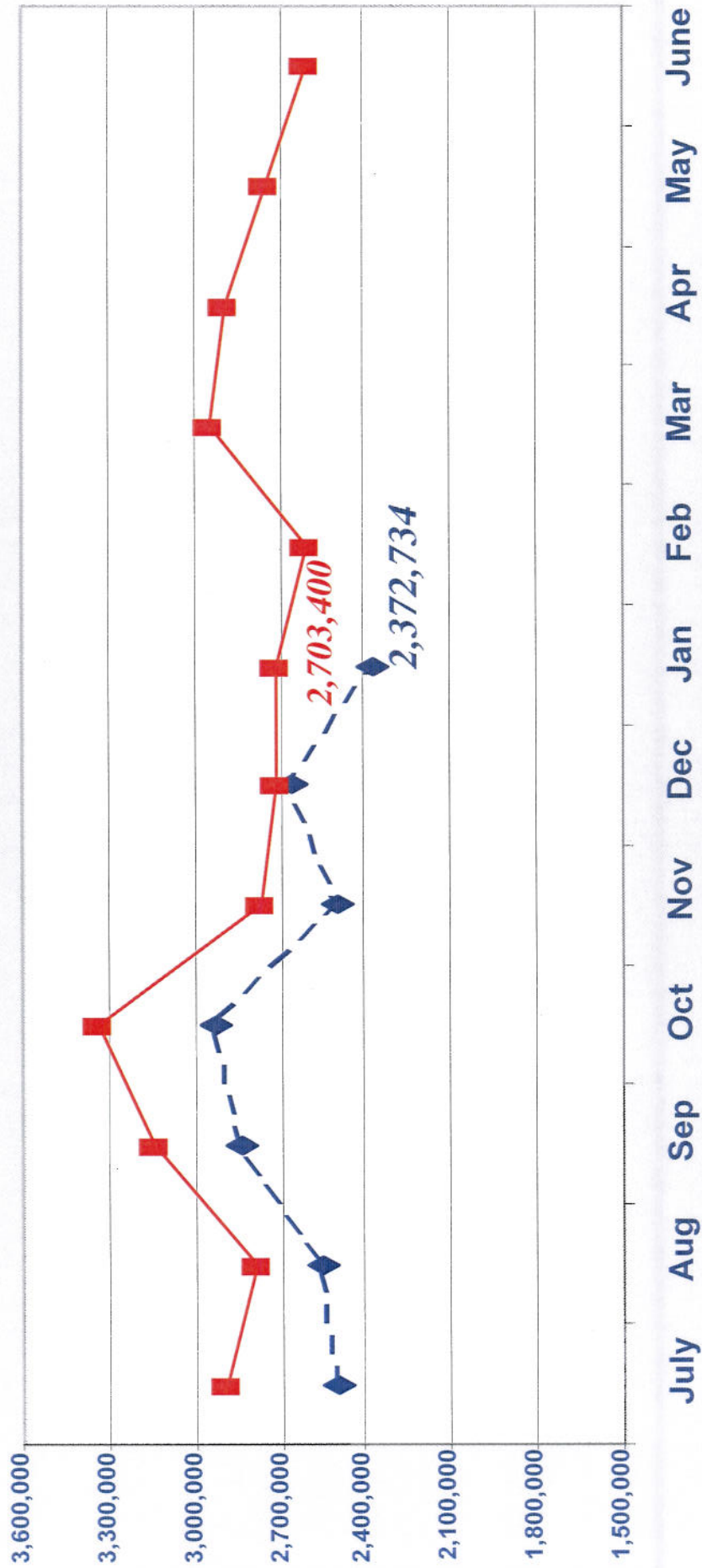
February 22, 2010

Mike Wiley, General Manager/CEO



January FY 2010
12.2 percent

Total Ridership



Legend: -♦- FY 2010 -■- FY2009



1 st Six Months	JUL	AUG	SEP	OCT	NOV	DEC
FY 2010	2,504,902	2,542,035	2,840,112	2,932,140	2,489,532	2,663,361
FY 2009	2,892,900	2,778,400	3,133,900	3,328,800	2,760,600	2,707,200
Change	(13.41%)	(8.50%)	(9.37%)	(11.91%)	(9.81%)	(1.61%)
TOTAL RIDERSHIP						
2 nd Six Months	JAN	FEB	MAR	APR	MAY	JUNE
FY 2010	2,372,734					
FY 2009	2,703,400	2,607,600	2,933,100	2,882,600	2,743,300	2,595,200
Change	(12.23%)					

YTD	
FY 2010	18,344,846
FY 2009	20,305,200
Change	(9.65%)

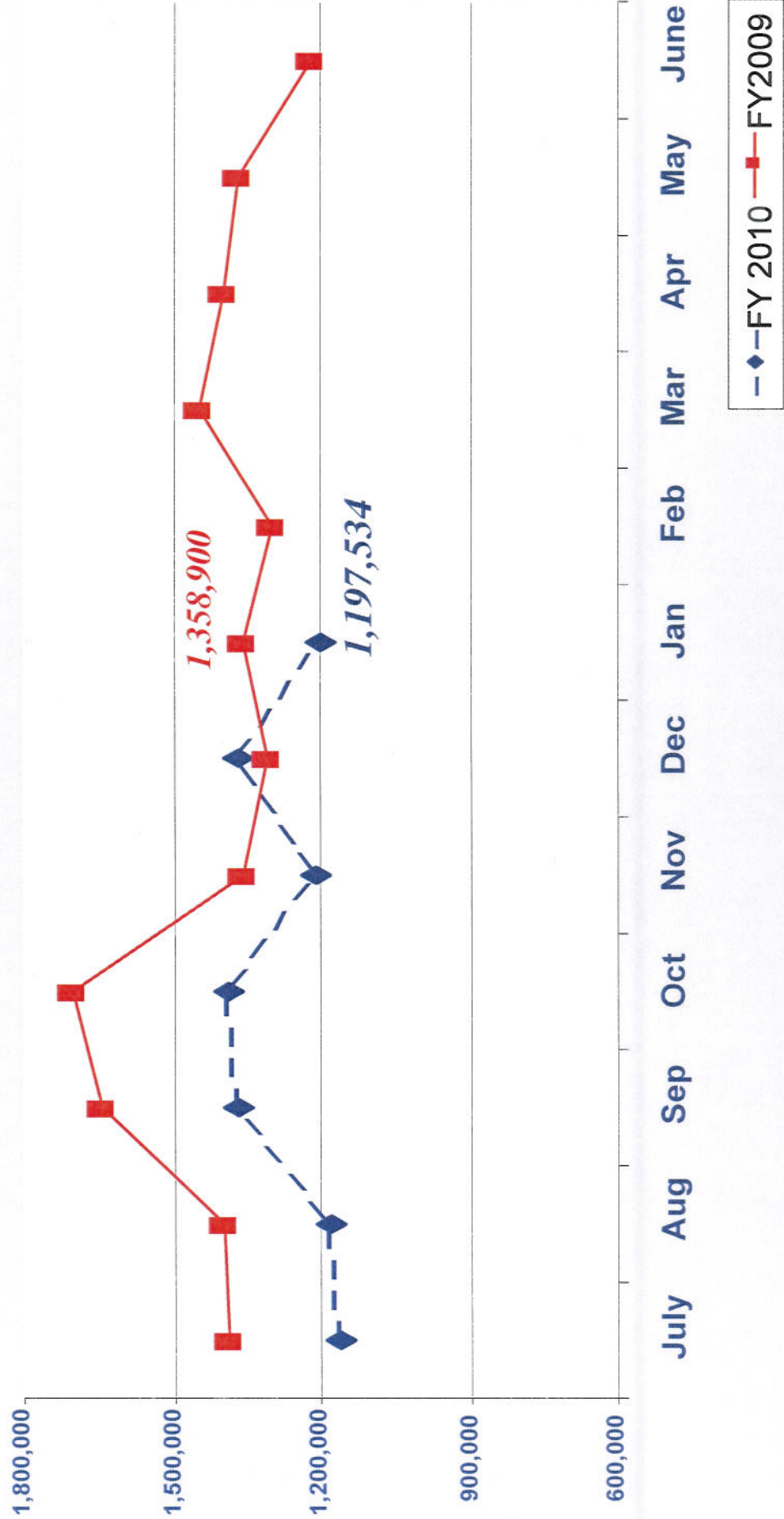
YTD	
FY 2010	18,344,846
FY 2008	18,366,500
Change	(0.11%)



January FY 2010

11.87 percent

Total Bus Ridership





1 st Six Months	JUL	AUG	SEP	OCT	NOV	DEC
FY 2010	1,162,502	1,182,135	1,366,812	1,384,840	1,205,282	1,365,161
FY 2009	1,388,300	1,392,000	1,645,000	1,701,800	1,356,500	1,309,400
Change	(16.26%)	(15.07%)	(15.07%)	(18.62%)	(11.14%)	4.25%
TOTAL BUS RIDERSHIP						
2 nd Six Months	JAN	FEB	MAR	APR	MAY	JUNE
FY 2010	1,197,534					
FY 2009	1,358,900	1,294,000	1,447,300	1,396,600	1,366,100	1,217,800
Change	(11.87%)					

YTD	
FY 2010	8,864,266
FY 2009	10,151,900
Change	(12.68%)

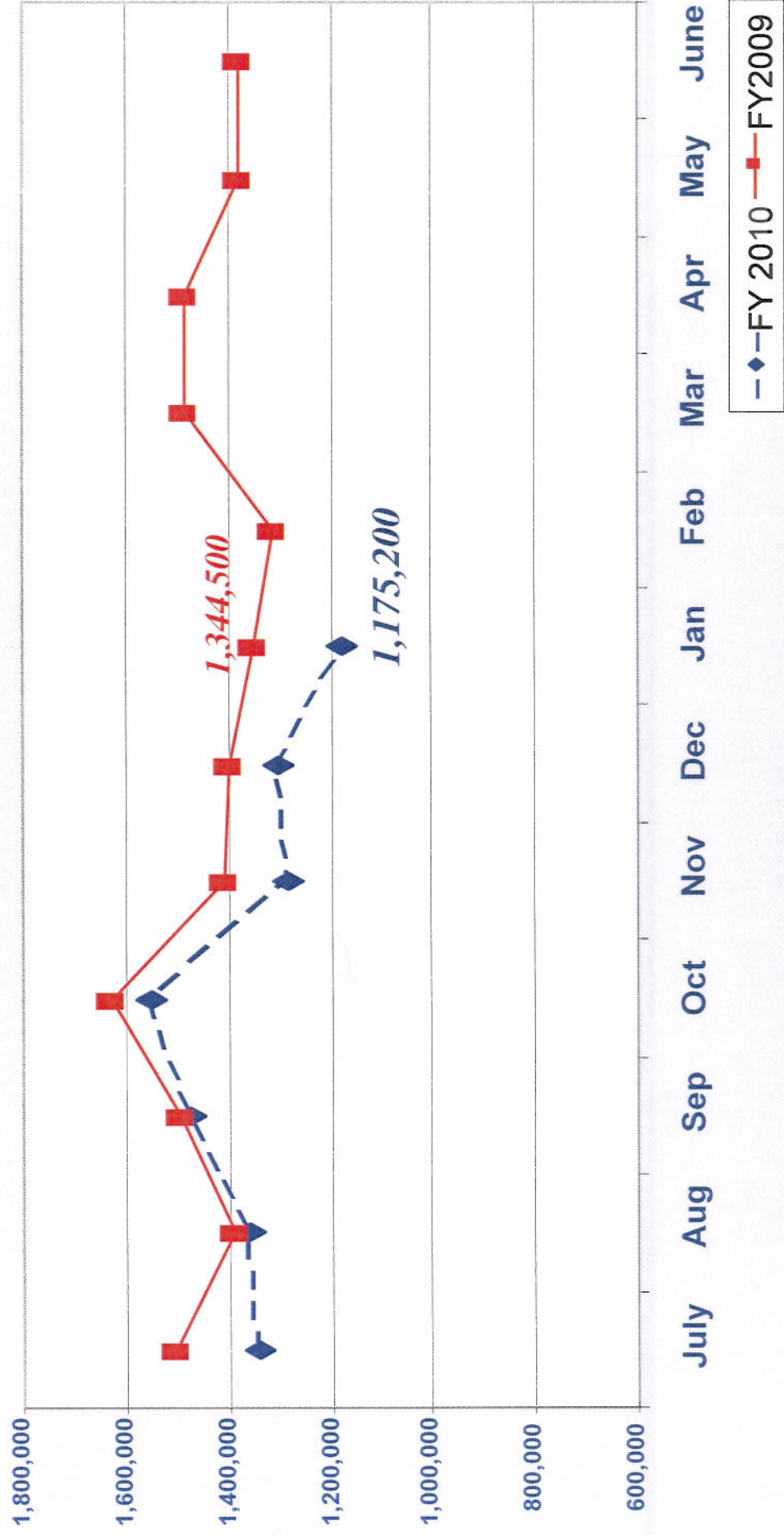
YTD	
FY 2010	8,864,266
FY 2008	9,476,800
Change	(6.46%)



January FY 2010

12.59 percent

Total Rail Ridership





1 st Six Months	JUL	AUG	SEP	OCT	NOV	DEC
FY 2010	1,342,400	1,359,900	1,473,300	1,547,300	1,284,280	1,298,200
FY 2009	1,504,600	1,386,400	1,488,900	1,627,000	1,404,100	1,397,800
Change	(10.78%)	(1.91%)	(1.04%)	(4.89%)	(8.53%)	(7.12%)
TOTAL RAIL RIDERSHIP						
2 nd Six Months	JAN	FEB	MAR	APR	MAY	JUNE
FY 2010	1,175,200					
FY 2009	1,344,500	1,313,600	1,485,800	1,486,000	1,377,200	1,377,400
Change	(12.59%)					

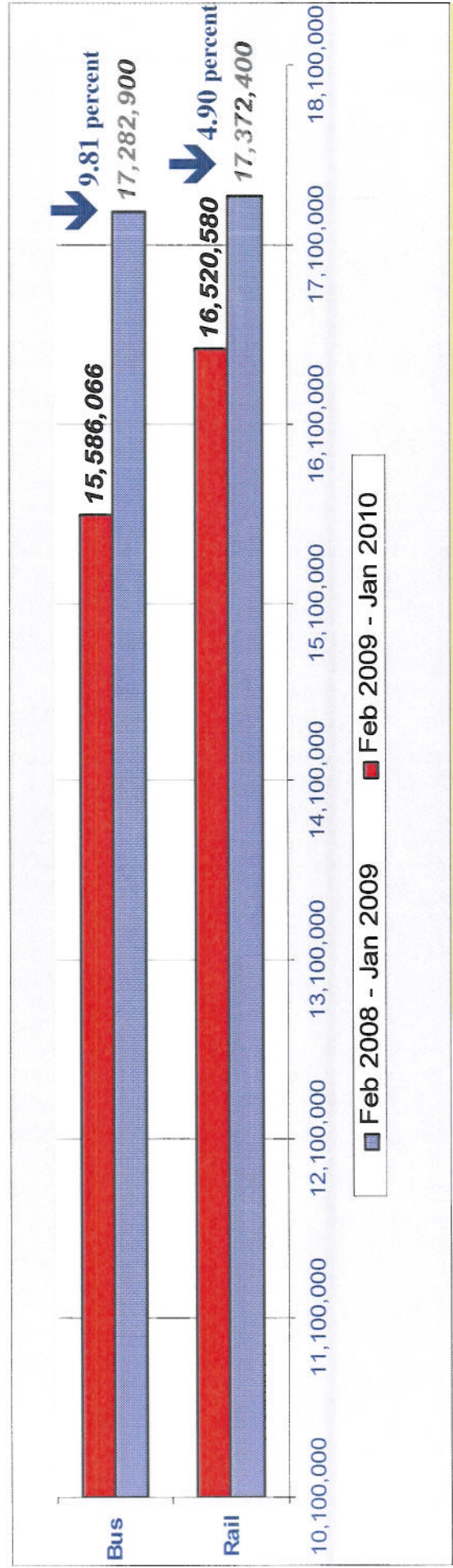
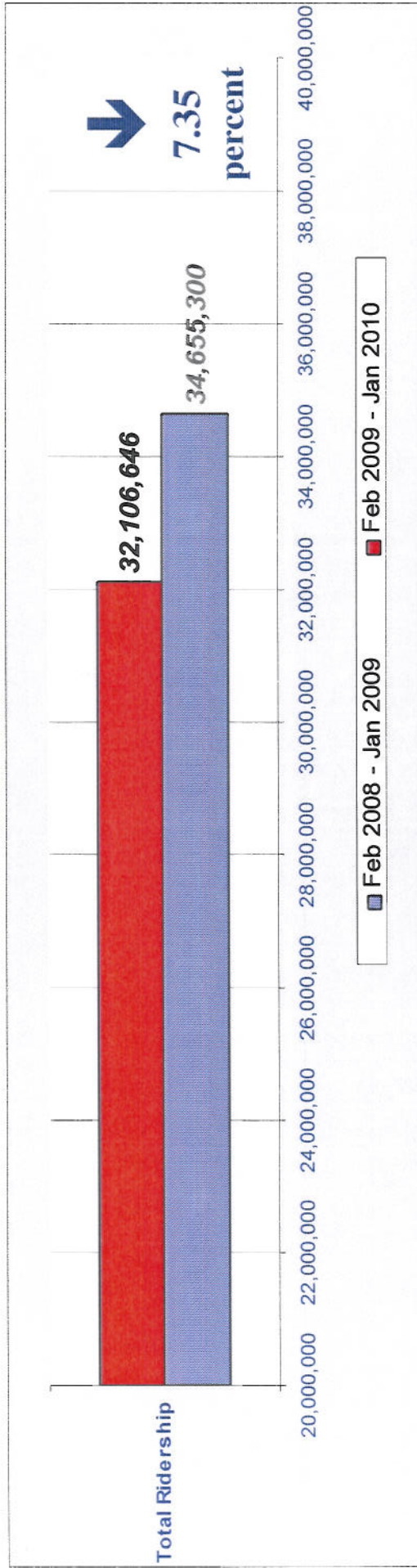
YTD	
FY 2010	9,480,580
FY 2009	10,153,300
Change	(6.62%)

YTD	
FY 2010	9,480,580
FY 2008	8,934,000
Change	6.11%



ROLLING YEAR

February – January





Fare Recovery Ratio

	JANUARY	YTD Goal	YTD
FY 2010	22.5%	31.0%	24.0%
FY 2009	28.1%	24.9%	24.9%
Variance	(5.6%)	6.1%	(0.9%)

Cost Per Passenger

	YTD	YTD Goal	Variance
FY 10 Bus	\$5.45	\$5.16	5.6%
FY 10 Light Rail	\$3.07	\$2.83	8.5%

Passenger Per Revenue Hour

	YTD	YTD Goal	Variance
FY 10 Bus	24	25	(4.8%)
FY 10 Light Rail	75	78	(3.8%)

Mean Distance Between Service Calls (miles)

	YTD	YTD Goal	Variance
FY 10 Bus	11,156	8,500	31.2%
FY 10 Light Rail	24,606	15,000	64.0%



Light Rail Fare Evasion

	JANUARY	YTD
% of Passengers Inspected	12.89%	11.33%
Passengers Cited without Proper Fare Data from SRTD Transit Officers	910	8,268
% of Fare Evasion Fare Evasion Citations/Passengers Inspected	.60%	.76%

Customer Advocacy Report

	JANUARY	YTD
# of Customer Contacts	1,046	8,087
# of PSRs Passenger Service Reports processed from contacts	56	574
# of Security Related Customer Reports	9	47
% Security Related Customer Contacts	.86%	.58%



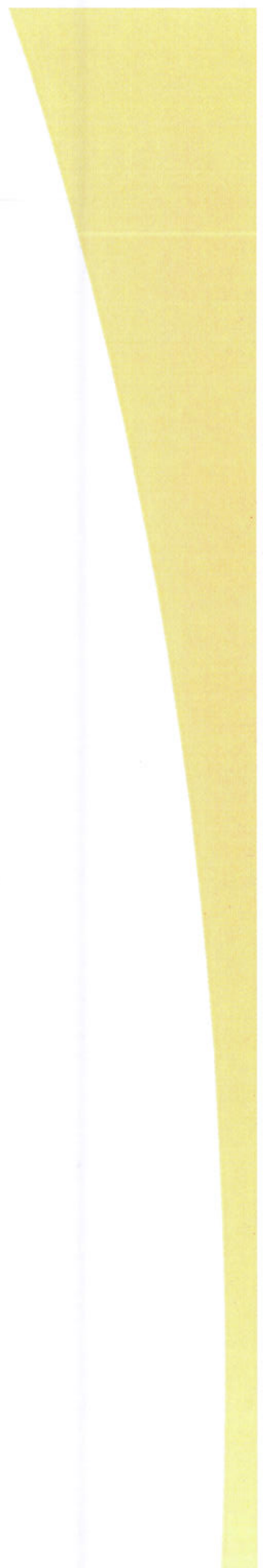
Regional Transit

FY 2010 - Key Performance Report



System Crime Statistics

	JANUARY	YTD
Reported Crimes Data from RTPS Officers and Deputies	42	320
Crimes per Thousand Boarding Passengers No. of Crimes/Total Ridership	.017	.017





Employee Availability

Description	JANUARY 2010	JANUARY 2009	Change	Annual Goal
Management & Confidential	234.65	233.76	.89	235 days
AEA	234.11	232.68	1.43	230 days
IBEW 1245	225.27	226.14	(0.87)	225 days
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